

Foxconn Out-Of-Warranty Service for Lytx DriveCam® Devices

Lytx® is partnering with Foxconn to provide an out-of-warranty service. If your Lytx DriveCam® device is out-of-warranty and you do not want to purchase a brand new unit, you can purchase a refurbished device directly from Foxconn with a 90-day warranty upon receiving your out-of-warranty defective recorder.

1

Please complete the highlighted fields in the Foxconn New Customer Account Information form and contact ORMA.Foxconn@lytx.com. Once you are approved and entered into Foxconn's system you may proceed. Allow 7 days to process the form.

2

Contact Technical support at 866-910-0403 for initial trouble shooting and/or to create the Out-of-Warranty Service request to Foxconn. Instructions, list of serial numbers and a return shipping label will be emailed to you. For tracking purposes, you must use the Lytx provided shipping label. For any questions regarding a current return email ORMA.Foxconn@lytx.com

3

Ship your defective unit to Foxconn using the prepaid shipping label, they will ship a refurbished unit for \$299 ea. within 2 business days from receiving the defective unit(s). Foxconn will only invoice once the refurbished unit is shipped. Please email your Purchase Order (PO) to ORMA.Foxconn@lytx.com and list the payee as: eCMM Services, Inc while referencing the Case#. Your replacement cannot be shipped until payment is received by Foxconn.

Price List: SF1/SF64/ SF300: \$299.00 ea.

- You must be entered into Foxconn's billing system in order to be able to participate.
- Alliance/DC One clients are excluded because all our DriveCams are under warranty.
- You must agree to 30-day net terms and be able to pay via ACH or wire transfer.
- For your records, we will email a list of serial numbers that are part of the return.
- Do not return any cables or accessories with your unit. They will not be sent back.
- Installation services are not included. You can purchase services through Lytx's Order Management team at orders@lytx.com.

New Customer Account Application Form

Basic Information (All highlighted fields must be filled in)

Company Name*			
Company Telephone		Tax ID*	
Registered Address*			
(City, State, Zipcode)*			
Bill-to-Address* (if different than above)			
(City, State, Zipcode)*			

Contact Information

Customer Contacts	Name	Email	Telephone	Other
Invoicing Contact				
Purchase Order Contact				

Payment Information

Payment Method* ACH Wire Transfer Payment Term* - 30 DAYS

Authorized Signature(s):

Name	
Title	
Date	